

1.) Establish proposal regarding potential construction project by contacting the Customer Service Center at (734) 994-2666 with the following information:

- Address of location
- Description of what is occurring i.e. new construction = what size taps will be done/what size meters will be going in. Renovations = what do you currently have out there and what changes will be done to existing water/sewer line and metering. (If just adding water only meter or fire suppression meter we need to know address. If adding a deduct & blowdown meter we would need to know what master meter will be feeding these new meter.)
- If a new tap over 2" would be going in contact our Project Management Department for the price at (734) 994-2744

2.) Schedule an on site visit with our service staff at (734)994-2666 if you're Contractor/Project Manager has any questions.

3.) Call the Customer Service Office for written quote and we will mail, fax or email price.

4.) Once we have University of Michigan's written purchase order we can release template and meters.

5.) Once a new account is created an email notification will be sent to your office advising of the new meter number and account number.